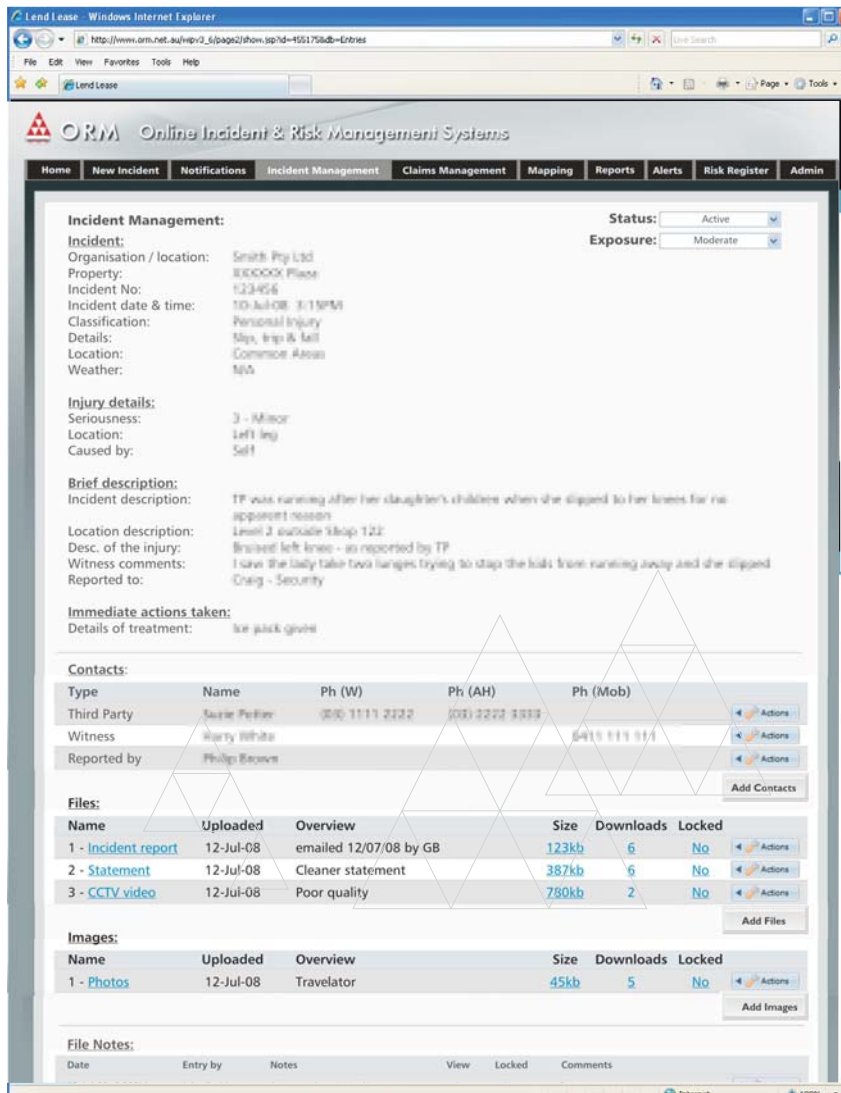


## The ORM incident management system

The ORM system is the Premier software system for managing Incident Reporting and analysis

### Overview

- ▶ Since the introduction of the Online Incident Reporting and Risk Management (ORM) System in 2001, client feedback has enabled ORM to continually develop and integrate solutions into one seamless package and is now considered the premier incident management software solution for Risk, OHS and Public liability issues.
- ▶ Those benefits are:
  - ▶ accountability,
  - ▶ flexibility and
  - ▶ access to all authorised stake-holders in real-time.
- ▶ For situations or sites where there is no access to computers, fax machines or the web, the ORM System provides a 24/7 Call Centre to achieve dynamic data entry by telephone or mobile text.
- ▶ All incidents can be reported by any medium and the system remits "Flash Reports" to authorised key stakeholders
- ▶ The ORM System is "Privacy Compliant"



**Incident Management:**

**Status:** Active  
**Exposure:** Moderate

**Incident:**  
 Organisation / location: Smith Pty Ltd  
 Property: 800000 Place  
 Incident No: 123456  
 Incident date & time: 10-Jul-08 3:15PM  
 Classification: Personal Injury  
 Details: Slip, trip & fall  
 Location: Commerce Area  
 Weather: MS

**Injury details:**  
 Seriousness: 3 - Minor  
 Location: Left leg  
 Caused by: Self

**Brief description:**  
 Incident description: TP was running after her daughter's children when she slipped to her knees for no apparent reason  
 Location description: Level 2 outside Map 122  
 Desc. of the injury: Bruised left knee - as reported by TP  
 Witness comments: I saw the lady take two fingers trying to stop the kids from running away and she slipped  
 Reported to: Craig - Security

**Immediate actions taken:**  
 Details of treatment: Ice pack given

**Contacts:**

Type	Name	Ph (W)	Ph (AH)	Ph (Mob)	Actions
Third Party	Suzie Peiler	080 1111 2222	080 2222 3333	0410 111 111	Actions
Witness	Kerry White				Actions
Reported by	Philip Brown				Actions

**Files:**

Name	Uploaded	Overview	Size	Downloads	Locked	Actions
1 - Incident report	12-Jul-08	emailed 12/07/08 by GB	123kb	6	No	Actions
2 - Statement	12-Jul-08	Cleaner statement	387kb	6	No	Actions
3 - CCTV video	12-Jul-08	Poor quality	780kb	2	No	Actions

**Images:**

Name	Uploaded	Overview	Size	Downloads	Locked	Actions
1 - Photos	12-Jul-08	Travelator	45kb	5	No	Actions

**File Notes:**

Date	Entry by	Notes	View	Locked	Comments
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