

ORM System features

- ▶ The ORM System is **the Premier web-based privacy compliant solution** for advance incident management that provides the tools to report, manage, track and resolve incidents to a successful conclusion.
- ▶ The premier solution is ideally suited for a single site and enterprises with multiple sites.

▶ ORM Features

- ▶ ORM features include but are not limited to the following;
 - ▶ Web based
 - ▶ Secure client web portal
 - ▶ 24/7 Call Centre
 - ▶ Privacy Compliant
 - ▶ Unlimited hierarchal authorized users
 - ▶ File Management and monitoring
 - ▶ Liaison with all key stakeholders
 - ▶ Customisable Dashboards
 - ▶ Establishment of site Risk Register/s
 - ▶ Industry and Authority format specific incident reports
 - ▶ Import & export of Excel and word documents
 - ▶ Point & click queries and basic summary reports
 - ▶ Upload of photographs and streaming video
 - ▶ Targeted notification of every reported incident via flash report
 - ▶ Customizable email and/or SMS alerts and incident queries
 - ▶ Professional Assessment of every reported incident within 24hours
 - ▶ Incident escalations
 - ▶ Incident trend tracker and graphical analysis reports
 - ▶ Scheduling of Maintenance, Repairs and Servicing (MRS)
 - ▶ Cost modelling
 - ▶ System training

▶ Optional system modules

- ▶ Claims Management
- ▶ Dynamic GEMapping services for graphical incident co-ordination and reports

▶ ORM Specialist Services

- ▶ Public Liability Third party calls and follow-up
- ▶ Site audits and Risk and OHS assessment
- ▶ Security audits, assessments and recommendations
- ▶ Specialist investigations